

Of course you can always contact Barnes and Noble's tech support line at 1-800-THE-BOOK (1-800-843-2665). Many have found this email address (nook@barnesandnoble.com) to be the best resource after you've read the FAQ, manual, etc but expect long delays for answers.

If you've encountered problems with your nookColor we'd suggest posting them to our nookTalk forum and see if anyone has run into your problem. The B&N Support Forum is very large and not friendly to newbies from what I've seen. Also check out the rest of the FAQ and our HOW-TO Guides.